

FOR IMMEDIATE RELEASE

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Highfields Receives Full Accreditation from Council on Accreditation

Highfields has achieved national accreditation through the New York-based Council on Accreditation (COA). Organizations pursue accreditation to demonstrate the implementation of best practice standards in the field of human services. COA evaluated all aspects of Highfields' programs, services, management, and administration. Highfields received full accreditation on all 684 standards.

"I am proud to work for Highfields, and be recognized as a top tier agency," said Brian Philson, Highfields President and CEO. "For us to receive no citations in the core standards is a great accomplishment and I am both thankful and proud of our team."

COA accreditation is an objective, independent, and reliable validation of an agency's performance. The COA accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

Highfields is a nonprofit human services organization which provides home-based counseling, residential care, and experiential education and support programs for children, youth, and families in 11 mid-Michigan counties. For more information, please visit www.highfields.org.